



## Terms & Conditions – Advent Promotion “We Cover Your Stay”

### 1. Organiser

Hotel EDELWEISS Berchtesgaden  
Maximilianstraße 2  
83471 Berchtesgaden  
Germany

### 2. Promotion period

The promotion begins on 30 November 2025 and ends on 24 December 2025 at 11:59 pm (CET). Bookings made outside this period cannot be considered.

### 3. Eligibility for participation

- Participation is open to natural persons aged 18 or older.
- Participation occurs automatically through a binding room booking made during the promotion period, regardless of the actual travel dates.  
(The stay may take place before, during, or after the Advent period.)

### 4. Eligible bookings

The following booking channels qualify:

- Phone bookings
- Mail (email) bookings
- Website bookings

The following do not qualify:

- Bookings via third-party platforms (e.g., booking.com, Expedia, travel agencies, etc.)
- Corporate or group bookings
- Bookings that are subsequently modified so that they no longer meet the regular rate conditions

## 5. Cancellations & rebookings

To prevent misuse, the following applies:

- Cancelled bookings do not participate in the promotion – regardless of the cancellation date.
- In the case of rebookings or date changes, participation is only retained if the original booking remains valid and is not cancelled.
- If a booking is moved to another date and such change is permitted under the booked rate, participation remains valid.

## 6. Prize

One valid booking will be selected to receive 100% reimbursement of the accommodation invoice.

- The prize includes: the full amount of the booked and consumed hotel services that are part of the confirmed booking
- individually consumed extras (e.g., minibar, spa treatments, restaurant consumption, etc.)
- external services not included in the booked package

## 7. Winner selection & notification

- The winner will be selected at random in January 2026.
- The winner will be notified via mail (email) using the contact details provided during booking.
- If the winner does not respond within 14 days, a new winner will be drawn.

## 8. Reimbursement / Redemption

- The invoice will be fully reimbursed after the stay or—if the stay takes place at a later date—credited in full upon departure.
- A cash payout is not possible.
- The prize is non-transferable.

## 9. Data protection

- Only the data submitted during the booking process will be used for participation.
- No data will be shared with third parties.
- After the promotion ends and the winner is notified, data will only be retained as required by statutory obligations (e.g., tax retention periods).

## **10. Exclusion of participants**

The hotel reserves the right to exclude participants from the promotion in cases of:

- attempted fraud, multiple participation, or suspicion of manipulation
- false information
- violation of these terms and conditions

## **11. Liability**

Hotel EDELWEISS Berchtesgaden is not liable for:

- technical disruptions (e.g., website, mail issues)
- transmission errors
- outages or events beyond the hotel's control

## **12. Miscellaneous**

- Legal recourse is excluded.
- The hotel reserves the right to change or terminate the promotion early for good cause.
- German law applies exclusively.